



Smart IFM for Education Excellence with Dulwich College Suzhou

Industry: Education

Location: Suzhou, China

Service Provided: Security, Cleaning,
Technical Services, Digital Solutions

Project Background:

The globalization of education has accelerated the rise of international schools—places that must meet the highest standards of safety, health, and comfort to attract students and parents. These values align seamlessly with Aden Group's commitment to delivering premium Integrated Facilities Management (IFM) services.

That's why Dulwich College Suzhou, one of China's most prestigious international schools and part of the global Dulwich College network, chose to partner with Aden Services. Spanning over 37,000 square meters and serving nearly 3,000 students and staff from 40+ countries, the campus includes a state-of-the-art aquatic center, gymnasium, dormitories, and a comprehensive air purification system.

To ensure smooth daily operations and long-term sustainability, Aden deployed a full-scope IFM strategy powered by smart technologies and industry-leading standards. Explore more:

Explore more



Case Study

Smart IFM, Powered by data platform

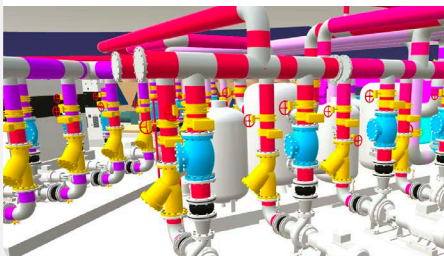
At the core of Aden's solution is Akila, a digital platform that revolutionizes how campus operations are managed. Using digital twin technology, IoT sensors, and AI-driven simulations, Akila provides real-time monitoring and predictive maintenance across critical systems.



Key features:

Professional Inspections:

Regular, expert-led inspections of HVAC, water supply, heat pumps, and other essential systems ensure top performance and safety.



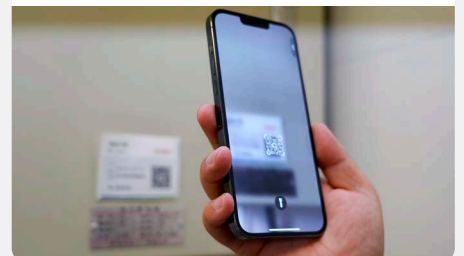
Automated Repairs & Maintenance:

Common issues—from door handles to lighting—are instantly logged and resolved via Akila's work order automation and technician coordination.



Two-Way Communication:

A seamless feedback loop between the school and Aden's on-site team. Administrators can submit issues, track progress, and receive updates in real time.



Case Study

Maintaining the “Dulwich Standard”

Aden’s tailored IFM strategy is fully aligned with Dulwich College Suzhou’s commitment to safety, privacy, and a values-driven educational environment.

Key Initiatives Include:

> Comprehensive Training Programs:

Weekly FM training and quarterly group sessions total 60,000 hours annually, with 100% staff coverage across 80 cities.



> Proactive Risk Management:

Aden’s team remains vigilant, addressing unusual situations promptly.

This proactive approach ensures potential risks are identified and mitigated, creating a secure and conducive learning environment.

“Digital twin technology allows us to stay ahead of challenges and deliver exceptional service. It’s not just about maintaining facilities—it’s about creating a smarter, safer, and more sustainable campus environment.”

– Hakim Maaref, Suzhou Area Director



Dulwich Did It. Now It’s Your Move!

Whether you’re managing an international school, university, or any large-scale educational institution, Aden Services offers tailored solutions to meet your unique needs.

With Aden Services, you gain a partner for the full journey—from concept to construction to daily operations.



Contact us

Let’s build the optimal campus environment together!

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