

All over the world, from our clients' doorsteps to the most extreme conditions and remote areas, ADEN is providing its clients with a range of comprehensive, innovative services, across the four key elements of integrated facility management solutions: People, Assets, Environment and Technology.

Aden recognizes health, safety, environmental and quality management as integral to the successful delivery of integrated facility management solutions and is committed to:

- Continuously improve all its processes, complying with the requirements of ISO 9001, ISO 14001, ISO 45001 and ISO 22000.
- Respect the applicable rules, laws and regulations established for its activities and operations and others applied by the client.
- Expand our skills by training and motivating our Human Resources
- Disseminate this policy to all employees, contractors, suppliers and stakeholder related to the company.

Quality:

- Constantly improve the efficiency of our organization, our communication and our working methods, looking for continuous improvement.
- Be compliant with our clients' requirements and anticipate their needs; listen to them to maintain all our local and international certifications and to achieve **total customer satisfaction**.
- Provide adequate resources to maintain and develop the quality system.

Hygiene and Food Safety:

- Ensure food security through strict monitoring of our Master Health Plan.
- Satisfy the customer by providing services and products that comply with food safety standards.
- Ensure a rigorous traceability of our products & foods from origin to consumption
- Train and raise awareness of our staff to best practices and hygiene principles.

Occupational Safety and Health:

- Ensure that the health, safety and welfare of all employees are safeguard while they are at work and all risks are minimized as far as is reasonably practicable.
- Ensure that no work is carried out by Aden or its contractors that might expose employees, clients or members of the public to health hazards without sufficient risk assessment and control measures.
- Train and sensitize our personnel to achieve our "zero accident" objective.

Environment:

- Prevent pollution to avoid any negative environmental impact in order to preserve the environment
- Control the environmental impacts of our activities, in particular by managing and recycling of waste.
- Involve all our staff to maintain a clean and pleasant place of life, controlling the consumption of water and electricity.

Achieving the commitment of this policy depend on the involvement of all employees who work for ADEN. All employees have the legal duty to:

- Take reasonable precautions in safeguarding all aspect of health and safety and the environment in which we work by respecting health, safety and environment processes and procedures.
- Alert management to any potential hazards and report all damages, accidents, incidents and near misses.

I commit myself with the collaboration of the QHSE department, to control and improve the overall performance of our Integrated Management System, through the examinations of each of our Process Review.

*« The satisfaction of our customers and consumers being our first concern,
I ask to each staff member of our company, to be committed and actively involved in this
collective and global project »*

Founder & CEO
Joachim POYLO
January 2023

